

REGULATIONS FOR SHARING ELECTRIC SCOOTERS

§1

General provisions

1. These Regulations define the rules and conditions of using the Quick System , as well as the terms and conditions of individual short-term scooter rental contracts. The Quick System enables a registered Customer to rent Scooters on a short-term basis via the Quick Mobile Application installed on the Customer's mobile device.
2. The short-term electric scooter rental service is provided by **FLOW SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ** based in Gdynia, ul. Władysława IV 43, 81-395 Gdynia, for which the registration files are kept by the District Court Gdańsk - Północ in Gdańsk, 8th Commercial Division of the National Court Register under KRS number: 0001050953, NIP: 9581736114, REGON: 526031520 , hereinafter referred to as: "**Company** ", "**Quick** "
- 3 The party to Individual contracts for the rental of electric scooters concluded via the Quick System in Poland is Flow spółka z ograniczoną odpowiedzialnością directly or Flow spółka z ograniczoną odpowiedzialnością acting through its Partner.
4. The condition for using the Services specified in §2 of the Regulations is to first read the provisions of the Regulations and accept their terms.
5. The Regulations are made available by the Company on its website at: www.quick-app.eu , in the Quick application and can be downloaded in PDF format for storage and retrieval by the entities indicated in §2 below in the ordinary course of business.

§2

Definitions

1. Regulations - this document describing the rules and conditions of using the Quick service . Acceptance of the provisions of the Regulations and fulfillment of all conditions specified therein constitutes the basis and condition for using the Quick System as well as electric scooters
2. Agreement - the Customer's agreement with Flow spółka z ograniczoną odpowiedzialnością regarding the use of the Quick Service in Poland, establishing mutual rights and obligations specified in the Regulations. It is considered that the Agreement containing the provisions of these Regulations

is automatically concluded at the moment of registration of the Customer in the Quick System , provided that the Customer submits a declaration of acceptance of the Regulations.

3. Quick service - a service provided remotely, consisting in provision by Flow Sp. z o. o. based in Gdynia, an electronic platform where customers can rent electric scooters and owners of electric scooters (Partners) can make them available for rent by customers

4. Quick - an intermediation system for renting electric scooters launched by Flow spółka z ograniczoną odpowiedzialnością, including software enabling the rental of electric scooters.

5. Partner - an entity providing electric scooters to the Customer via the Quick System within a given Territory.

6. Customer - user of the Quick System who has accepted the Regulations and registered in the system.

7. Rental time - the time from the moment of renting the electric scooter to its return in the correct manner, described in the Regulations

§3

Services and their availability

1. Fees for using the electric scooter system in the locations where services are provided by Quick . The list of currently available towns is available on the website and in the application. In the case of promotions in a given town, information can be found on the website and in the application:¹

- starting fee - from PLN 2.59 gross (standard fee) to PLN 4.00 gross (maximum fee)
- for each commenced minute of using the Service - from PLN 0.75 gross (standard fee) to PLN 1.50 gross (maximum fee)
- pause – for each commenced minute of using the Service – PLN 0.10 gross
- PLN 0.10 gross - reservation - for each commenced minute of using the Service; the maximum booking time is 10 minutes - a maximum of 4 Scooters at the same time (it is allowed to book the same Scooter three times within six hours). In the case of each activation of the Service, a fee is collected in advance for the maximum duration of the service (10 minutes) in the amount of PLN 1 and is settled depending on the number of minutes used after cancellation or expiry of the reservation, which means that funds for the duration of the reservation shorter than 10 minutes will be refunded to the bonus balance in the application wallet;

¹ the fee depends on the specific location and period of the year

- for parking in designated places, the customer is granted a bonus balance in the application wallet - spots marked on the application map with the letter P - PLN 0.50 gross (standard fee), PLN 1.00 gross (maximum fee)

2. The availability of the Service may be limited due to the requirement for periodic charging or service work.

3. In order to improve the safety of the driver and other road users, a maximum speed limit of 12 km/h has been introduced in yellow zones marked on the application map.

§4

Users

1. Persons over 18 years of age may use the Services independently.

2. For technical reasons related to the restrictions introduced by the manufacturer of the Scooters, the maximum body weight of the User cannot exceed 100 kg.

3. The User declares that he is aware of the risks associated with the use of the Services, in particular the possibility of possible injuries, illnesses and damages resulting from an accident or resulting from improper or inconsistent use of the Scooter (including the Regulations) . In the cases referred to above, the User will not make any claims against the Company.

4. The Company is not responsible for damage to clothing and/or mobile devices resulting from the use of the Service.

5. The Customer bears full and complete responsibility and undertakes to cover all fines, fees, etc. related to his use of the Scooter and imposed on him due to his fault.

§5

User Registration

1. A necessary condition for using the Quick System is the Customer's registration via the mobile application.

2. The condition for using the Services - apart from the requirement specified in §1 section 3 of the Regulations is the registration of the Account referred to in §5 of the Regulations and connecting the payment card.

3. In order to complete the registration process, the User is obliged to:

- a) Provide all data required by the Company, including e-mail address, mobile phone number and payment card details from which all fees arising from the Regulations will be charged. All data provided must be current, complete and related to the User;
- b) confirm that you have read the Regulations and accept them;
- c) consent to the processing of personal data in accordance with applicable law;

4. Providing the information indicated in section 3 letter and the above data is voluntary but necessary to start using the Services. Pursuant to the provisions of the Act of May 10, 2018 on the protection of personal data (Journal of Laws of 2019, item 1781, as amended), the administrator of Users' personal data is the Company.

5. Users are entitled to use the "one- click " Service, which allows them to remember payment details that will be used for subsequent transactions related to the use of the Service. As part of the above Service, the stored data will include in particular: name and surname and payment card details.

6. Users are entitled to view the provided personal data and make changes to it.

7. If the User provides false data specified in section 3 letter and above, the Company reserves the right to block the User from using the Services.

8. Data indicated in section 3 letter and above are processed only for the proper provision of the Services and to the extent and for the purpose of the consents expressed by the User during registration.

9. Data indicated in section 3 letter and above may be made available to other entities cooperating with the Company only under applicable law and in connection with the proper performance of the Service. In particular, personal data may be transferred to the payment operator.

10. Data indicated in section 3 letter and will be processed, stored and secured in accordance with the principles set out in applicable law.

11 . Customers should inform Flow Spółka z o. o. in writing or via e-mail (kontakt@quick-app.eu) about changes in data (in particular e-mail address, mobile number, payment details, loss of driving license). If the entered data is not up to date, the Customer's account may be blocked.

12. The customer may also consent to sending information and marketing materials via SMS, e-mail or the Quick application regarding services provided by Flow sp. z o. o. and cooperating entities, including within the Quick System , as well as anonymous surveys sent via e-mail electronically or made available directly in the Quick System , used by Flow spółka z o. o. to collect demographic and profile data from Quick Customers . This data will be used to research Customer preferences and adapt the offer of Flow

spółka z o. o. to their expectations, as well as for statistical analyzes and creating a collective image of Customers transferred to Quick's marketing partners . Receiving information materials and disclosing the above-mentioned Data collection is always voluntary, and the Customer may unsubscribe from receiving information materials or surveys at any time.

13. The personal data administrator of Flow spółka z o. o. undertakes to keep personal data confidential and not to disclose it to other entities, unless the Customer expressly authorizes it to do so, or such authorization results from legal provisions. This obligation remains in force after the expiry of the legal relationship between the Customer and Flow spółka z o. o. and in the case of data processing for information and marketing purposes until the consent to the processing of such data is withdrawn.

§6

User's account

1. User registration results in the creation of an individual Account (hereinafter: "Account").
2. The account contains the User's data indicated by him during registration.
3. In the event of a change in the User's data indicated during registration, the User is obliged to update them immediately.
4. Users are obliged to top up their wallet associated with the Account by transferring funds to it. After topping up the wallet associated with the Account, the Company will collect all fees related to the Service first from the top-up. The top-up funds are valid indefinitely, from the moment they are credited to the Company's account, this account will not be a trust account. Detailed rules specifying how to top up the wallet are included in §8 section 3 of the Regulations.
5. The Account authorizes the User to use the Services, and the User is entitled to use a maximum of four Scooters at the same time via his Account. Making the Scooter available to an unregistered User is possible only subject to the provisions of §3 of the Regulations.
6. If the Company has justified suspicions that the User has not complied with the provisions of the Regulations and the rules for using the Scooters, the Company reserves the right to block the User from using the Services.
7. The user has the opportunity to obtain bonus funds, which may be valid for a specified period of time or granted permanently. These funds cannot be withdrawn from the wallet.
8. If the User has bonus funds and funds from top-up wallet, the funds are first debited from the main account and then from the bonus account.

Rules for using Scooters

1. Scooters may only be used in the zone designated by the Operator, located within the administrative boundaries of the cities where they are made available.
2. Using the Scooter is only permitted if the User wears a helmet to protect his or her head.
3. It is prohibited to use the Scooters by Users under the influence of alcohol, narcotic drugs, drugs limiting psychomotor performance or any other substances affecting the above-mentioned. efficiency.
4. It is prohibited to transport any goods or items on the scooters, as well as to use one scooter at the same time by more than one person.
5. It is prohibited to use the Scooters while carrying briefcases, backpacks or other items that hinder or limit the User's proper control of the Scooter.
6. It is prohibited to use the Scooters in a manner contrary to their intended purpose, including in particular organizing/conducting races, acrobatics and others, as well as causing them to become excessively wet.
7. It is prohibited to use the Services in a manner inconsistent with applicable law, in particular the Act of June 20, 1997, Road Traffic Law (Journal of Laws No. 98, item 602, as amended).
- 8 . While using the Scooters, it is prohibited to use mobile phones, tablets, music players or other devices that may distract or limit the User's ability to drive the Scooter.
9. Before using the Services, the User is obliged to read the zones designated on the application map and the rules that apply therein, and to comply with these rules and provisions of the Regulations when using the Scooters available on the website www.quick-app.eu and in the application Quick .
10. Before using the Services, the User should check the Scooter's charge level and its general condition. It is prohibited to use Scooters whose condition assessment justifies the suspicion that they are unfit for use.
11. If the Scooter is found to be damaged while using it, the User is obliged to stop using the Scooter and immediately report the fact of damage to the Company via the **Quick application** in the failure reporting tab or via the e-mail address kontakt@quick-app.eu. Reporting a failure is not tantamount to submitting a complaint about a given trip.
12. Before using the Services, the User should assess the possible risks associated with using the Scooters in given weather conditions, in particular whether the above-mentioned. weather conditions

such as rain, snow, hail, ice, limited visibility or lightning make the use of the Services unsafe. It is recommended to adapt the User's behavior when using the Scooters and the braking distance to all conditions and variables, including weather and traffic conditions.

13. Scooters are the property of the Company or Partner. The User is obliged to use the Scooters in such a way that will result in the least possible wear and tear and will prevent damage. The User is not responsible for normal wear and tear of the Scooter resulting from its proper use.

14. In case of suspicion of theft or damage to the Scooter while using it by the User, the User is obliged to immediately notify the Company via e-mail kontakt@quick-app.eu or the **Quick application** .

15. In the event of an accident involving the Scooter, the User is obliged to immediately notify the Company via e-mail kontakt@quick-app.eu or the **Quick application** .

16. It is prohibited to transport Scooters using other vehicles, public transport, personal transport devices and other devices supporting movement.

17. It is prohibited to disassemble, repair, improve or otherwise interfere with the structure of the Scooter.

18. After using the Scooter, the User undertakes to leave it in a standing position, in a publicly accessible place intended for this purpose, and if there is no such place - as close as possible to the outer edge of the sidewalk furthest from the road and parallel to this edge, enabling subsequent use of the Scooter by other Users. . The place where the Scooter is left should be selected appropriately by the User, in a way that excludes possible damage to the Scooter and ensures the safety and comfort of other road users.

19. The driver of an electric scooter is obliged to use the bicycle path or bicycle lane if they are designated for the direction in which he is moving or intends to turn. When using the bicycle and pedestrian path, the driver of an electric scooter is obliged to exercise particular caution and give way to pedestrians.

20. The driver of an electric scooter is obliged to use the road on which vehicle traffic is allowed at a speed of no more than 30 km/h, if there is no separate road for bicycles or a lane for bicycles.

21. The use of a sidewalk or pedestrian road by the driver of an Electric Scooter is permitted exceptionally if the sidewalk is located along a road on which vehicle traffic is allowed at a speed higher than 30 km/h and there is no separate road for bicycles or a lane for bicycles.

22. When using an electric scooter on a sidewalk or a pedestrian road, the driver is obliged to drive at a speed close to the speed of a pedestrian, exercise particular caution, give way to pedestrians and not obstruct their movement.

§8

Starting and ending your use of the Services

1. To start using the Services:

- a. Register in the **Quick application** ;
- b. Accept the Regulations;
- c. Connect your payment card;
- d. Choose a payment method;
- e. Top up your wallet;
- f. Scan the QR code on the Scooter;
- g. Push off with your foot and press the gas pedal.

2. It is prohibited to use the Scooters in any way before starting the ride and after using the Service, which is described in the preceding paragraph.

3. After scanning the QR code, the scooter should start up quickly and allow the User to start the ride. If the customer believes that the Scooter has not started, he is obliged to take a clear photo of the Scooter's QR code along with the display at the end of the ride. This will be an important element when considering complaints.

4. To stop using the Service:

- a. Select "Finish";
- b. Take a photo of a parked scooter using the **Quick application** , showing its entire image. The taken photo will be automatically sent to a server belonging to the Company, and its taking ends the charging of fees for using the Service.

5. The User is obliged to properly, i.e. in accordance with the description indicated in section 1 and 4 of this paragraph, starting and ending the use of the Services.

6. In the event of problems with the proper termination of the use of the Services, the User is obliged to immediately report this to the Company, via the **Quick application** or by e-mail to kontakt@quick-app.eu .

7. In the event of improper termination of the use of the Services, i.e. inconsistent with the principles described in section 3 and 4 above, the User may be charged for further use of the Service. The

additional costs referred to above will be charged until the use of the Service is properly completed or after reporting the inability to properly terminate the Service, in accordance with the principles set out in section 5 and 6 above. The exception is situations in which the User leaves the Scooter in a parking prohibition zone. The ride will then end after 90 minutes and fees will be charged until then. The user will be charged an additional fine of PLN 30.

8. The ride may end automatically due to low battery. If such a trip ends in a parking prohibition zone and the scooter is left there, the User will not be charged a penalty.

9. The user is obliged to check the battery condition before starting the journey. The company is not responsible for events resulting from low battery status, as the trip may be ended automatically.

10. The trip is automatically ended when the system detects that the balance of funds in the wallet is PLN 0 during the trip. This situation is considered a lack of funds in the wallet.

11. When the User enters an area outside the permitted zone (gray zone), the speed is reduced to 1 km/h, then the Scooter is completely turned off and the ride is automatically ended. The user has 10 minutes to return to the permitted zone (blue zone), about which he is notified via the application. Otherwise, a fine of PLN 30 will be charged. To return to the permitted zone, start riding again and follow the scooter to the blue zone. If the journey continues deeper into the gray zone, the journey will be terminated again and the user will be charged another fine of PLN 30. Each subsequent journey completed outside the zone will result in a fine of PLN 30 being imposed on the user.

§9

Payments

1. Payments for the use of the Services will be calculated in accordance with the price list contained in §3 section 1 of the Regulations.

2. The minimum wallet value enabling the trip is PLN 4, the exception is a purchased subscription - then the minimum wallet value is PLN 0.

3. Travel payments are collected from the wallet associated with the Account in the **Quick application**. The application wallet can be topped up using a payment card or BLIK payment and can be made if the payment card has been added in the application. The wallet associated with the Account is topped up when funds are transferred from a payment card (minimum PLN 20) or via BLIK (minimum PLN 10). The payment is then automatically charged from the wallet after the ride is completed. Additionally, the Company is entitled to automatically top up the wallet associated with the Account (recurring) with a minimum amount of PLN 25, so that the value of the wallet associated with the Account is not

less than PLN 5 throughout the entire period of ownership of the Account. If it turns out to be impossible to collect a payment enabling the value of the wallet associated with the Account to be maintained at PLN 5, the Company is entitled to block the use of the Service. This option is disabled by default.

4. Payments will be made by connecting the payment card to the payment intermediary system. The User is entitled to make payments in the one-click system described in §4 section 5 of the Regulations.

5. Payment for using the Service will be charged in accordance with the price list from the moment of scanning the Scooter's QR code or manually entering this code in the application until the use of the Service is properly completed, i.e. selecting the "Finish" option and taking a photo of the properly parked Scooter. In the event that it is not possible to complete the ride due to the Scooter being left outside the permitted zone or in a no-parking zone, the Company may charge further fees, even if this results in a negative balance. Then the negative value of the wallet will be automatically charged by the Company or the next time the User tops up the wallet.

6. After using the Service, the User will receive a payment summary. The payment summary will be available in the **Quick application** after logging in to your Account.

7. If the funds in the bank account associated with the payment card are not sufficient to cover the fees related to the use of the Service, the User is obliged to immediately replenish the funds in the bank account or top up the Account in order to cover the fees due to the Company. The Company has the right to automatically collect fees due to it from the payment card connected by the User. Additionally, the Company is entitled to recover all receivables together with statutory interest.

8. If the User has any underpayments to the Company for using the Service, the Company will be entitled to block the Account until they are settled.

9. If the Customer is in arrears with the amounts due to the Operator **FLOW SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ**, Operator **FLOW SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ** reserves the right to transfer information about arrears to entities indicated by applicable legal provisions. The Client acknowledges that Operator **FLOW SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ** has the right to transfer the receivables due to him from the Customer under the Agreement to third parties, which will entitle these third parties to recover the receivables from the Customer. Operator **FLOW SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ** reserves the right to entrust a debt collection company with the recovery of receivables from the Customer and to charge the Customer with the costs of debt collection proceedings.

§ 10

sale

1. The user can activate the subscription in various variants:

- daily subscription – valid 24 hours from the date of purchase;
- weekly subscription – valid for 7 days from the date of purchase;

During the subscription minutes, customers are exempt from paying the start-up fee. The cost of a rental minute and the starting fee after the daily limit ends (also in the weekly subscription) corresponds to the rate from the standard price list.

2. The subscription can be purchased by topping up the wallet and withdrawing the appropriate amount necessary to purchase the subscription or by using automatic top-up, but the user does not receive a bonus of PLN 5 for automatic top-up. Each subscription has a specific validity period and is not automatically extended. As part of the purchased subscription, the user has a specific daily number of minutes to use in the **Quick application** . Minutes unused on a given day do not transfer to the next day, but are forfeited. If the daily subscription is used before 24 hours have passed, the subscription expires and it can be purchased again. When the minutes available for a given day are used up, the user can start the journey only after topping up the wallet. After using the minutes included in a given subscription, the standard per minute rate applies.

3. The cost of the pause is included in the subscription price. Each commenced minute of pause during the subscription period corresponds to one minute of the subscription fee used.

4. Subscriptions cannot be combined with promotions introduced temporarily.

5. The user cannot cancel the purchased subscription.

6. The automatic top-up option entitles the user to receive a bonus of PLN 5 each time the wallet is topped up with PLN 25. Bonus funds received are non-refundable.

7. The automatic top-up option does not work for active subscriptions. If the user runs out of minutes and has no funds in their wallet, the ride will be automatically ended and the wallet will not be topped up with PLN 25.

8. Any funds received as part of the "Extra top-up" promotion are non-refundable. If you top up the amounts listed below, the User receives an Extra Top-up directly to the bonus account.

- PLN 50 – PLN 4 EXTRA;
- PLN 100 – PLN 10 EXTRA;

- PLN 200 – PLN 25 EXTRA.

9. Top-up amounts that took part in the "Recommending the Quick application " promotion (which contributed to the recommender receiving a bonus) are not refundable.

10. The payment operator (intermediary entity) is: Straal Sp. z o. o. NIP no. 5272820582 with its registered office in Warsaw, Plac Europejski 1.

11. Straal Sp. z o. o. does not process any data related to the payment, except the transaction number, name and e-mail address of the person ordering the payment.

§11

Contractual penalties

1. If the Scooter is left in a place with limited accessibility, preventing access to the Scooter for other Users or persons authorized by the Company, or if the Scooter is left in a place disturbing traffic, the User will be obliged to pay the Company a contractual penalty in the amount of PLN 500 (five hundred).
. The contractual penalty for leaving the Scooter outside the administrative area of the city in which the Scooter was made available is PLN 1,000 (one thousand).

2. In the event of damage to the Scooter - due to the User's fault, while using it or not, the User will be obliged to pay the Company a contractual penalty of up to PLN 3,000 (three thousand), depending on the type and scale of the damage.

3. In the case of using the Scooter before starting to use the Services referred to in §7 section 2 of the Regulations, the User will be obliged to pay a contractual penalty to the Company in the amount of PLN 200 (two hundred).

4. If the User fails to notify the Company about the theft or damage to the Scooter, referred to in §6 section 15, the User will be obliged to pay to the Company a contractual penalty in the amount of PLN 1,200 (one thousand two hundred).

5. In the event of theft of the Scooter, the User will be obliged to pay the Company a contractual penalty in the amount of PLN 4,000 (four thousand).

6. If the User fails to notify the Company about causing an accident involving the Scooter, referred to in § 6 section 16, the User will be obliged to pay a contractual penalty to the Company in the amount of PLN 1,200 (one thousand two hundred).

7. If the User transports the Scooter using other vehicles, public transport, personal transport devices and other devices supporting movement referred to in § 6 section 17, the User will be obliged to pay the Company a contractual penalty in the amount of PLN 3,000 (three thousand).

8. In the event of (violation of) interference with the technical structure of the Scooter (disassembly, repair or improvement), referred to in §6 section 18, the User will be obliged to pay the Company a contractual penalty in the amount of PLN 1,000 (one thousand).

9. If the Scooter is left in a manner inconsistent with currently applicable law, the user may be charged with costs imposed on the Company by state institutions and bodies, as well as costs resulting from the need to tow it and collect it from a paid parking lot.

10. If one Scooter is used by more than one person at the same time, the User will be obliged to pay a contractual penalty of PLN 100 (one hundred) to the Company.

11. For using the Scooters in a manner contrary to their intended purpose, in particular practicing/organizing races, acrobatics, riding and using the Scooters in skate parks and others, as well as causing them to become excessively wet, the User will be obliged to pay the Company a contractual penalty in the amount PLN 1,000 (one thousand).

12. The imposition of a penalty or contractual penalties provided for in the Regulations does not exclude the Company's possibility of seeking compensation in excess of the above-mentioned amount. contractual penalties, on general terms.

13. The user will be informed about the accrual of any contractual penalties by e-mail to the address provided when registering the Account.

§12

Complaints

1. All complaints can be sent to the Company at the following address: **FLOW SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ** based in Gdynia (81-578), ul. Wiczlińska 6, to the e-mail address: kontakt@quick-app.eu or using the " **Quick** " application via the Account in the complaint tab.

2. The complaint must be submitted within 14 days from the date of the event to which it relates. The complaint must include a contact number, e-mail address, details of the event it concerns (in particular date and time), a detailed description of the problem, and the Scooter number.

3. The time for considering the complaint by the Company will not be longer than 30 calendar days from the date of sending the complaint containing the data indicated in section. 2 above. If the

information received is not sufficient to consider the complaint and the user delays providing it to our employee for more than 7 days, we consider the complaint resolved and closed.

4. Filing a complaint does not exempt the User from the proper performance of all obligations arising from the use of the Service and the Regulations.

5. If the Company accepts the complaint, the funds collected in connection with the complained Service will be returned to the bonus balance of the wallet to the account in the application from which they were collected. Refunds are for use within the app and are non-refundable once your account is deleted.

6. If the Company accepts a complaint regarding a trip within the subscription package (if the complaint can be considered on the same day on which it was submitted), the user will receive compensation for lost minutes to be used on the same day. If it is not possible to consider the complaint on the same day or if it is not possible for the user to use these minutes on that day, it is possible to extend the validity of the package by another day.

7. Funds from the bonus account cannot be withdrawn from the wallet. If the user deletes the account, the bonus funds remaining in the wallet are lost. Only funds in the main wallet are refundable.

8. An attempt to rent an unloaded or out of order scooter is not a basis for filing a complaint.

§13

Responsibility

1. In the event of claims made against the Company by third parties related to the User causing any damage to the above-mentioned goods due to his fault. third parties - in connection with the User's use of the Services, the User will be obliged to cover the damage incurred by the Company in connection with the Company's satisfaction of any possible claims of the above-mentioned. third parties.

2. In case of doubt, it should be assumed that none of the provisions of the Regulations modify or exclude the Company's liability for obligations that cannot be modified or limited in accordance with generally applicable law.

§14

Renouncement

1. The User may withdraw from the provisions of the Agreement without giving a reason within 14 days from the date of acceptance of the Regulations. The deadline is deemed to have been met if the User informs the Company about it before its expiry. Notice of withdrawal may be made in writing by sending it to the Company's address indicated in §1 section 2 of the Agreement or by e-mail to the following address: kontakt@quick-app.eu .
2. Starting to use the Service is tantamount to losing the rights referred to in section 1 above.
3. In the event of withdrawal from the contract, it is considered null and void. In the event of withdrawal from the Agreement, each party is obliged to return to the other party everything it has received under the Agreement. The benefits are returned no later than within 14 days from the date of receipt by the Company of the declaration of withdrawal from the Agreement. The payment is refunded using the same payment methods that were used by the Customer when concluding the contract. For the avoidance of doubt, it is stipulated that withdrawal from the Agreement does not affect the possible validity of the Services provided by the Company.
4. The User, subject to the settlement of all amounts due to the Company, is entitled to delete the Account. If there are funds on the Account (main balance) at the time of deleting the Account, they will be returned to the account from which they were transferred. If this is not possible, the funds in the account will be forfeited.

§15

Final Provisions

1. The Regulations are subject to Polish law.
2. The provisions of the Civil Code apply primarily to the Regulations. In the event of any differences in the provisions of the Regulations in Polish, English or Russian, the Regulations in Polish are deemed to be currently applicable.